

Hi,

I hope this message finds you and your family safe and healthy. We have all been through a lot in the past few months. I wanted to update you on the new steps that we will be taking to ensure your continued good health at your next visit to our office.

Many people are not aware of the fact that for more than three decades, dental practices have been required to practice cleaning and sterilization standards that are far above those required for just about every other type of healthcare provider.

In light of recent events, we are going beyond the standards that we have always followed in order to create an even safer environment for you in our practice. I wanted to let you know about some of the very important steps that we are taking to ensure your continued good Health:

1. We will be communicating with each of our patients before their appointment to ask some health-related screening questions to make sure that they are in good health prior to their office visit. We will also be asking these questions again when they arrive at our practice. By screening all of our patients in this fashion we will be able to limit any potential exposure in our office.
2. We have created a "virtual waiting room" for our patients. What this means is that in order to keep traffic in our reception area to a minimum, you will be asked to call or text our front desk from your car when you arrive and they help coordinate the time that you will actually enter the office. We are doing this in order to adjust our scheduling practices to ensure that as few patients are in our reception area at a time.
3. Patient appointments are being managed in a way that allows for proper social distancing between patients based on arrival times at the practice. This means that for the time being, you may be offered fewer options for scheduling your appointment. We are doing this with your safety in mind and hope that you understand.
4. We have hand sanitizer and soap and water in our operatories that we will ask all of our patients to use upon arrival at our practice, and then again before they leave.
5. We have removed magazines, toys for children and other items from our reception area which are difficult to clean and disinfect. Our reception area is being cleaned regularly during the day to ensure that it is in good condition for the next patient arrival.